

## **GENERAL CONDITIONS FOR THE SALE OF "INTER SUMMER CAMP" TOURIST PACKAGES - 2025**

The sale of tourist packages and therefore the present Contract is governed by the Tourism Code (arts. 32-51), as currently modified by Legislative Decree no. 62/2018 in implementation of EU Directive no. 2015/2302, as well as by the provisions of the Civil Code concerning transport and mandate, as applicable.

This contract regulates the terms and conditions for participation in tourist packages that are part of the "Inter Academy" project and named "Inter Summer Camp," which have as destinations in Italy the locations of Polsa di Brentonico (TN), Fino del Monte (BG), and Cascia (PG), and in the United Kingdom the location of Horsham (West Sussex), organized by Holiday System srl with its headquarters at via Matteotti 1/E, Mori (TN).

These general conditions are an integral and substantial part of every proposal, registration, and confirmation of registration, along with the "Prices" and "Book Now" sections present on the Site.

By signing the purchase proposal, the buyer expressly declares to have understood and accepted, for themselves and for the subjects for whom they request the service, both the General Information and these General Conditions.

The acceptance of the purchase proposal of the package is deemed perfected pursuant to art. 1326 of the Civil Code, with the consequent conclusion of the contract, with the payment of the deposit by the buyer according to the methods indicated in art.4 of these general conditions.

### **1) Legislative sources**

The sale of tourist packages concerning services to be provided on both domestic and international territory is governed by arts. 32-51 novies of Legislative Decree no. 79 of May 23, 2011 (known as the "Tourism Code"), as amended by Legislative Decree no. 62 of 21.05.2018 implementing EU Directive no. 2015/2302, and its subsequent modifications, as well as by the provisions of the Civil Code regarding transport and mandate, as applicable.

### **2) Definitions**

**Inter Summer Camp – Residential Camp:** Refers to the set of organized sports holidays, in the location of the Monte Baldo Plateau (TN), Val Seriana - Fino del Monte (BG), and Umbria - Cascia (PG), by the Organizer, divided into weekly shifts with the possibility to participate for more than one week. Inter Summer Camp - Residential

Camp is aimed at boys and girls aged between 8 and 17 years.

**Inter Summer Camp – Soccer + English in England:** Refers to the set of organized sports holidays in the location of Horsham - London, United Kingdom, by the Organizer, in two turns with a biweekly duration (15 days). Inter Summer Camp - Soccer + English in College is aimed at boys aged between 12 and 17 years.

**Inter Summer Camp – Day Camp:** Refers to the set of organized sports holidays in Milan at the Facchetti Sports Centre, Via Sbarbaro 5/7 Milan, by the Organizer, divided into weekly shifts (5 days) with the possibility to participate for more than one week. Inter Summer Camp – Day Camp is aimed at boys and girls aged between 6 and 14 years.

**Organizer:** Holiday System srl, Via Giacomo Matteotti 1/E, 38065 Mori (TN).

**Director:** Identifies the Organizer's representative at each Inter Summer Camp.

**Participant:** The boy, aged between 8 and 17 years (Residential Camp), aged between 12 and 17 years (Soccer + English in England), who participates in Inter Summer Camp with the prior express authorization from the person(s) exercising parental responsibility over them.

**Buyer:** The subject who signs and transmits the Order Form as defined below and purchases the package in the name and for the account of the Participant;

**Site:** Identifies the website [www.intersummercamp.it](http://www.intersummercamp.it)

### **3) Services to which the Participant is entitled**

The services included in the participation fee to which the Participant is entitled are exclusively those expressly indicated on the Site in the "Included Services" section of the chosen product, unless additional components and/or ancillary services are expressly requested by the Participant at the time of registration and agreed upon by the Organizer.

It is understood that the transfer to and from the Residential Camp location is always the responsibility of the Participant.

The transfers to/from the airports indicated to/from the College of Horsham – United Kingdom, are the responsibility of the Organizer.

### **4) Registration methods**

Registration must be done using the online method indicated in the "Book Now" section of the Site. The registration must be completed by following all the steps provided in the "Book Now" section of the Site, by the person(s) exercising parental responsibility, filling in all mandatory fields and spaces of the appropriate section, and making the payment required for registration via bank transfer and/or credit card or through financing offered by Compass S.p.A., if provided by the Organizer for the selected package at the time of purchase.

The validity of the registration is subject to the payment of the deposit or full amount, via bank transfer and/or credit card or approved financing settled with Compass S.p.A., within 7 days of the online booking date and is subject to the mandatory filling of all information requested in the link contained in the email that the participant will receive after booking.

Failing this, no responsibility and charges may be attributed to the Organizer.

The possibility to pay with the deposit + balance formula, for residential camps and for the Soccer + English Holiday in the UK, will only be available until May 12, 2025: starting from May 13, 2025, in order to register, the full amount must be paid.

For the Day Camp, the full amount must be paid in a single installment at the time of booking, via bank transfer and/or credit card, within 7 days of the online booking date and is subject to the mandatory filling of all information requested in the link contained in the email that the participant will receive after booking.

Failing this, no responsibility and charges may be attributed to the Organizer.

If the due payment does not arrive within 7 days of the online booking date, or within 7 days of the specified deadline, the reservation will expire, and a new booking may need to be made.

## **5) Dates of operation and possible changes**

The Organizer reserves the right to modify or cancel Inter Summer Camp in case of force majeure, or if the minimum expected number of 50 participants is not reached, with the obligation only to refund the sums already paid and expressly excluding any other compensation. The Organizer will communicate at least 10 days before the start date of the chosen period any modifications or cancellations of the selected dates.

If the Participant wishes to request a change of selected shift(s) for Inter Summer Camp, they must make an appropriate written request to Holiday System via email at [info@intersummercamp.it](mailto:info@intersummercamp.it) at least 20 days before the departure date.

The related request will be met compatibly with the availability of places without this request giving any automatic right to the change.

## **6) Required documents and medical certificates**

Each Participant must complete, as requested by the Organizer, the required documentation, within the expressly indicated time and manner in the email received upon registration.

The lack of even one of the documents will prevent the completion of registration and the consequent participation in Inter Summer Camp, without any responsibility for the Organizer. The non-submission of the documentation requested in the email received and contained in the link will render participation in Inter Summer Camp impossible and will constitute a serious breach by the Participant, sanctioned under the provisions of the following art. 11.

As indicated in the link contained in the email received upon booking,

a) the following must be completed:

1. Participant's personal information
2. Participant's health information
3. Information regarding parental authority over the participant

b) the following documents must be submitted at the Camp on arrival day:

**1. A photocopy of the medical certificate for non-competitive sports fitness** (valid only if it includes the wording "non-competitive sports practice") or a photocopy of the sports medical certificate for competitive fitness

(The certificates must be valid, which means they must have an issue date not older than 12 months from the end date of the Camp participation).

**In the absence of this certificate, the participant CANNOT perform any sports activity at the Camp.**

**2. Declaration of absence of infectious diseases** (to be downloaded from the personal link page on first access and completed by the person exercising parental responsibility in self-certification. The document is located at the bottom of the link page).

**Furthermore, participants who need to wear glasses during soccer training must be equipped with impact-resistant protective glasses with celluloid frames and shatterproof graduated lenses in polycarbonate (if they need glasses during sports activities). Alternatively, the participant can use contact lenses but must be self-sufficient in their application and removal.**

Participants must be equipped with all documents suitable for entering the tourist package destination, as well as any visas for residence and transit and health certificates that may be required.

For regulations related to the expatriation of minors from Italy, reference is expressly made to what is indicated on the State Police website.

However, Italian citizens traveling to the Kingdom must have an individual electronic passport.

Additionally, Italian citizens intending to enter the United Kingdom may require an Electronic Travel Authorization (ETA) to enter the Country on the date of travel. It is

advisable to visit the dedicated web portal provided by the British authorities <https://www.gov.uk/guidance/apply-for-an-electronic-travel-authorisation-eta>

The costs for obtaining this authorization are borne by the Participant.

Regarding the expatriation of minors under 14 years of age from Italy and for those who require Authorization issued by the Judicial Authority, the prescriptions indicated on the State Police website must be followed <http://www.poliziadistato.it/articolo/191/>.

Foreign citizens should obtain the corresponding information through their diplomatic representations in Italy and/or the destination country through their respective official government channels. In any case, the Participant (and on their behalf, the Parent) will, before departure, verify updates with the competent authorities (for Italian citizens, the local Police Headquarters or the Ministry of Foreign Affairs via the site <http://www.viaggiasesicuri.it> or the Telephone Operations Center at number 06.491115) and comply with them before the trip. In the absence of such verification, no responsibility for the non-departure of one or more Participants can be attributed to the Organizer.

## **7) Obligations of the Participant**

Each Participant must adhere to the normal prudence and diligence rules and the specific disciplinary and behavioral rules provided by the Organizer, through the Director. The person(s) exercising parental responsibility over the Participant hereby indemnify the Organizer from any and all liability in the event of non-compliance with and default in respecting the above-mentioned obligations and rules. In particular, the person(s) exercising parental responsibility over the Participant will be held responsible for any damages resulting from the Participant's improper and unauthorized behavior. The Organizer reserves the right to suspend, with no refund of the fee, the Participant from Inter Summer Camp in case of non-compliance and violation of the aforementioned rules with the obligation of the person(s) exercising parental responsibility to take care, at their own expense and responsibility, to return the excluded Participant home.

## **8) Payments**

To proceed with the online reservation of the Contract, the Client must make the payment as indicated at the time of booking:

a) for bookings made by May 13, 2025:

- A deposit of € 300,00 for one-week reservation at residential camps or € 600,00 for two-week reservation at residential camps in Italy within 7 days of the online booking completion date. This amount is paid as an advance on the price;

- A deposit of € 500,00 for booking the Soccer + English Holiday in England within 7 days from the date of completing the online booking. This amount is paid as an

advance;

- The balance of the fee for the Summer Camp – Day Camp within 7 days from the date of online booking completion.

For packages that require a deposit, the remaining balance of the package price must be made without delay:

by May 12, 2025, for:

- Monte Baldo turn 1 – Monte Baldo turn 2 – Monte Baldo turn 3;
- Val Seriana turn 1 – Val Seriana turn 2 – Val Seriana turn 3;
- Cascia turn 1 – Cascia turn 2 – Cascia turn 3
- Soccer + English Holiday UK turn 1

by June 13, 2025, for:

- Monte Baldo turn 4 - Monte Baldo turn 5 – Monte Baldo turn 6 – Monte Baldo turn 7
- Val Seriana turn 4

b) For bookings made from May 13, 2025, onwards:

- The Client must obligatorily pay the full amount within 7 days from the date of online booking

## **9) Services provided**

1. The prices of the tourist packages published on the online Site are expressed in Euro.

2. The "ALL INCLUSIVE" participation fee for Inter Summer Camp Residential in Italy, expressed on the Site includes:

- Full board: breakfast, lunch, dinner and one break a day (according to a menu designed in collaboration with our experts with the possibility of choice);
- Accommodation in rooms with 2-3-4 beds;
- Surveillance and assistance service;
- 24-hour assistance;
- Rct insurance;
- Accident insurance;
- **Inter personalized clothing kit consisting of:**
  - o 2 blue and black short-sleeve Nike shirts
  - o 1 short-sleeve shirt
  - o 1 tracksuit
  - o 2 pairs of shorts
  - o 2 pairs of socks
  - o 1 cap
  - o 1 backpack

- o 1 Nike ball

It is possible to request during registration with an additional fee the **Goalkeeper Kit** which involves replacing the two blue and black shirts with two long-sleeve Nike shirts.

- Soccer training and technical instruction with staff from the Inter Youth Sector, composed of FIGC licensed coaches and/or graduates in motor sciences (15 hours weekly);
- Staff dedicated to leisure time entertainment and animation
- excursion as scheduled
- Participation certificate.

3. The ALL INCLUSIVE participation fee for Inter Camp in College + Soccer, expressed on the Site includes:

- Practice management fee;
- Airport charges and taxes
- Full board: breakfast, lunch, dinner;
- Accommodation in rooms with 1-2-3-4 beds;
- Surveillance and assistance service;
- 24-hour medical assistance;
- Rct insurance;
- Accident insurance;
- Health insurance;
- **Inter personalized clothing kit consisting of:**
  - o 2 blue and black short-sleeve Nike shirts;
  - o 1 short-sleeve shirt;
  - o 1 tracksuit;
  - o 2 pairs of shorts;
  - o 2 pairs of socks;
  - o 1 cap;
  - o 1 backpack.

It is possible to request a supplement during registration for the **Goalkeeper Kit** which involves replacing the two blue and black shirts with two long-sleeve Nike shirts.

- Training and technical instruction with staff from the Inter Youth Sector, composed of FIGC licensed coaches and/or graduates in motor sciences (12 hours weekly);
- Staff dedicated to leisure time entertainment and animation;
- Excursions and trips;
- Participation certificate;
- English language course taught by qualified native speakers;
- English course participation certificate.

Excluded from the "All Inclusive" fee, but selectable by the Buyer during registration, are the following services:

- Air transportation and coach GT transfer from the airport to the Horsham-London College and vice versa;
- Travel insurance (as defined in the following art. 10)

4. The DAY CAMP fee includes:

- One lunch per day (according to a menu designed in collaboration with our experts with the possibility of choice);
- Surveillance and assistance service;
- Medical assistance;
- Rct insurance;
- Accident insurance;
- Specific insurance policy for Covid-19
- **Inter personalized clothing kit composed of:**
  - 1 blue short-sleeve Nike shirt;
  - 2 short-sleeve shirts;
  - 2 pairs of shorts;
  - 2 pairs of socks;
  - 1 cap;
  - 1 bag.
- Training and technical instruction with staff from the Inter Youth Sector, composed of FIGC licensed coaches and/or graduates in motor sciences (15 hours weekly);
- Participation certificate.

#### **10) Assistance and insurance**

The participation fee includes accident insurance and liability insurance against third parties, which coverage includes only the actual stay period of the Participant at the Inter Summer Camp, excluding the trip (unless expressly provided) and any other item not included. The RCT policy limits are as follows: € 6,000,000.00 per event, € 6,000,000.00 per person injured, € 6,000,000.00 for damages to things and third parties. The accident policy limits are as follows: € 150,000.00 for permanent disability, € 100,000.00 for death, and € 5,000.00 for medical expenses reimbursement. For the latter policy, a 20% deductible is applied only on medical expenses.

Participants in the Soccer + English Holiday in London will benefit from a travel policy with the following limits:

- Medical Expenses Reimbursement: € 20,000.00 (deductible € 50.00)
- Return of the Insured
- Travel of a family member on hospitalization over 3 days (Travel+600€ x Hotel)
- Theft, mugging, baggage fire: € 1,000.00



By completing the registration form duly completed, the person exercising parental responsibility accepts the terms and limits of the aforementioned insurance policies.

### **11) Exemption from liability**

The Organizer is explicitly exempted from liability for all any damages resulting from facts attributable exclusively to the Participant (including, but not limited to, autonomous and unauthorized initiatives undertaken by the Participant during their stay at Inter Summer Camp), or from circumstances unrelated to the provision of the expected services (such as, by way of example and not limited to, the transfer to and from the chosen location if excluded from the participation fee), from chance, from force majeure, or from circumstances that the same Organizer could not have, according to professional diligence, reasonably foreseen or resolved.

### **12) Express termination clause**

Failure to complete the information requested from the participant contained in the email received upon booking will result in immediate resolution of this contract, with the right of the Organizer to retain any sum received, and without prejudice to the request for further damages suffered. Failure to pay the total amount within the specified terms will lead to immediate termination of this contract, with the right of the Organizer to retain any amount received, and without prejudice to the request for further damages suffered.

### **13) Withdrawal**

Pursuant to art. 32 paragraph 3 of the Tourism Code, the exclusion of the right of withdrawal is communicated with regard to remote contracts under art. 47 paragraph 1 letter g) of the Consumer Code.

The Client, before the start of the package, has the right to withdraw from the Contract, without paying penalties, in the following cases:

- the withdrawal is notified within 5 days from the booking date;
- significant modification of one or more main characteristics of the tourist services referred to in art. 34 paragraph 1, letter a) of the Tourism Code, objectively identifiable as essential for the overall enjoyment of the tourist package, proposed by the Organizer to the Client after the conclusion of the same Contract, but before departure, and not accepted by the latter;
- the Organizer can no longer satisfy the specific requests made by the Client / Participant and already accepted by the Organizer.

In the above cases, the Client can:

- accept the alternative proposal if formulated by the Organizer;
- request the return of the sums already paid. This return must be made within the following 14 days after withdrawal from the Contract.

- In case of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity and that have a substantial effect on the execution of the package or the transport of passengers to the destination, the Client is entitled to withdraw from the Contract, before the start of the package, without payment of withdrawal expenses, and to the full refund of amounts paid for the package, but does not have the right to additional compensation.

The Participant has the right to withdraw before the start of the Stay, by communication to be sent to Holiday System via email at [info@intersummercamp.it](mailto:info@intersummercamp.it). Following withdrawal, the Organizer will apply the following penalties (the calculation of days does not include the withdrawal day):

- 25% of the total amount for withdrawal up to 21 working days before departure;
- 50% of the total amount for withdrawal from the 20th to the 5th working day before departure;
- 90% of the total amount for withdrawal from the 4th working day before departure until the start date of the Camp;
- 100% once the stay has started (partial use of the Camp).

To partially cover the risk of penalties due to renunciation, it is possible during the booking to subscribe to the "No Risk Guarantee" option, included in the PREMIUM option, at a price of € 40.00 for 1-week shifts (€ 80.00 for 2 weeks and for the Soccer + English Holiday in the UK) which allows the beneficiary to incur no penalty (including Covid-19 case described in the previous point), without the return of the fee paid for the coverage itself and a fixed cost for practice management equal to € 30.00 and expects no penalties in case of serious reasons such as:

- death, illness (including Covid 19 infection) or injury of the participant, parents, siblings, daughters-in-law, grandchildren up to the 3rd degree of kinship;
- impossibility of the Insured to reach the place of departure due to severe natural disasters declared by the competent Authorities;
- breakdown or accident to the means of transport used by the insured that prevents them from reaching the place of departure of the trip;
- theft of documents necessary for expatriation, when it is proven that it is materially impossible to remake them in time for departure;
- impossibility to undertake the trip due to the variation of the date of school exam sessions;
- impossibility to undertake the trip if, within 7 days prior to departure, the owner's dog or cat (regularly registered) must undergo a lifesaving surgical intervention for injury or illness of the animal.

The withdrawal notification must be promptly provided to Holiday System through email at [info@intersummercamp.it](mailto:info@intersummercamp.it) attaching the certification proving the serious reason.

**The above penalties do not apply in case the participant is forced to renounce due to their Covid-19 positivity or in fiduciary isolation for contact with a confirmed**

**positive person, certified by a doctor or competent authority and the outcome of a positive swab. In such case, Holiday System srl will apply a penalty equal only to the eventual cost of the air reservation which in any case cannot exceed € 400.00 (only in the case of participant to the Soccer + English vacation in England).**

For the recognition of this right, the reasons must be promptly notified and documented via email to [info@intersummercamp.it](mailto:info@intersummercamp.it)

No refund regarding the above penalties will be given to those who cannot make the journey due to lack or incorrectness of the required personal entry documents to the Country or expatriation documents including validated form from the police headquarters for the expatriation of minors under 14 years unaccompanied by parents. No refund is provided for Participants who will be removed due to violation of even a single clause of this regulation, as well as violating the host country's law and/or the host structure's internal regulations.

No refund is provided for Participants who have been removed because they were caught committing any punishable crime by law; they will be subject to a trial under the host country's laws and, if released, will be immediately repatriated at their own expense; if detained by the authorities, every responsibility and/or obligation on the minor will cease from the Organizer who will take active steps to notify the family promptly. Any extra costs will be borne by the participant.

#### **14) Amendments or cancellation of the tourist package by the organizer**

Before the vacation begins, the Organizer reserves the right to unilaterally modify the terms of the Contract, except for the price, provided they are minor modifications, by communicating them to the Client clearly and precisely on a Durable Medium, such as email.

If before departure, the Organizer (i) needs to significantly modify one or more main characteristics of the tourist services referred to in art. 34 paragraph 1, letter a) of the Tourism Code, or (ii) cannot satisfy specific requests made by the Client and accepted by the Organizer, the Client can either accept the proposed change or withdraw from the Contract without incurring withdrawal costs.

The Client, who has been informed clearly and precisely of the significant change, must communicate their choice to the Organizer within 2 (two) working days from receiving the notice; failing to communicate within the aforementioned time frame, the proposal made by the Organizer is considered accepted. If the Client does not accept the substitute package offered, the Organizer will refund without unjustified delay and in any case within 14 days from the Contract withdrawal all payments made by or on behalf of the Client /Participant. Additionally, the Client is entitled to compensation for the non-execution of the Contract, except in the following cases:

- there is no compensation for the cancellation of the tourist package when the cancellation is due to the failure to reach the minimum number of 30 participants;

- there is no compensation for the cancellation of the tourist package when the Organizer demonstrates that the non-compliance is due to force majeure and fortuitous case and/or in case of unavoidable and extraordinary circumstances (such as a change in the Camp program, or other change and/or variation, due to the Covid 19 pandemic);

- there is also no compensation for the cancellation of the tourist package when the Organizer demonstrates that the non-compliance is attributable to the Participant or to a third party unrelated to the provision of tourist services included in the tourist package Contract and is unforeseeable or unavoidable;

The Organizer will communicate, at least 20 (twenty) days before the start date of the selected period, any modification or withdrawal from the Contract due to failure to reach the expected minimum number of participants. In case of withdrawal due to the occurrence of unavoidable and extraordinary circumstances or force majeure, the Organizer will notify their withdrawal to the Client without unjustified delay before the start of the package.

The Organizer has the right to cancel one or more vacation periods in case of force majeure events, such as any governmental measures intended to limit an epidemic's spread. In this case, the Organizer will inform the participants in advance and refund only the amounts already paid by the participant without applying any withholdings, practice management fees, and penalties.

## **15) Disputes**

For any dispute that may arise from the interpretation of this contract or from any activity carried out during the Inter Summer Camps, the Court of Trento shall have jurisdiction.